



I Signed Up to Volunteer! Now What Do I Do?

■ Participate in Prayer

Prayer is a key to an outstanding outreach. Please make this a priority!

5:15 Prayer Time

Make 5:15 AM and/or PM Convoy of Hope prayer time. At 5:15 spend one to five minutes praying for the outreach and for families living in situations of human need.

Mealtime Prayer

Make every mealtime a time to remember those who are hungry and in need in your community.

■ Participate in Aftercare

Aftercare, which is the follow-up and discipleship of new believers, is the principal reason for a Convoy of Hope outreach. If your church is participating in Aftercare, prayerfully consider serving as an Aftercare Worker and make an investment in the life of a new believer.

■ Participate in Outreach Planning and Preparation

In addition to volunteering on the day of the outreach, consider participating in some aspect of outreach planning and preparation. Here are a few of the ways you can help:

- ☒ Answer information phone lines
- ☒ Assist with mailings and correspondence
- ☒ Distribute guest promotion handbills and posters
- ☒ Donate goods and services
- ☒ Give financially to the outreach
- ☒ Help prepare lunch for site setup volunteers
- ☒ Help procure, pickup, and stage equipment and supplies
- ☒ Provide administrative support for outreach leadership
- ☒ Volunteer for site setup and cleanup

■ Recruit Volunteers

Share the outreach vision with family, friends, and colleagues and recruit them to participate in the outreach.

■ Attend the Volunteer Commissioning Rally

The Volunteer Commissioning Rally is an exciting, high-energy, high-impact kick-off to the local Convoy of Hope outreach. This dynamic evening will unify and prepare volunteers to serve on the day of the outreach. Volunteers will have opportunity at the rally to sign-up for the area of service of their choice and receive helpful information and instructions.

■ Attend the Volunteer Orientation Meeting

The Volunteer Orientation Meeting is a brief orientation for all volunteers on the day of the outreach. At the conclusion of this meeting volunteers are dismissed to their areas of service where they receive

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their nametags and specific training. Volunteers should be parked and onsite 15 to 20 minutes before the orientation begins. All volunteers are required to attend the Volunteer Orientation Meeting.

■ Commonly Asked Questions

- 1. What is the *guest of honor principle* I've heard about?** At Convoy of Hope our goal is that every guest be valued, respected, and treated as a *Guest of Honor*. The love and compassion of Jesus Christ should be clearly expressed through our countenance, attitude, and actions. We must unconditionally love, accept, and serve each guest regardless of age, race, culture, physical appearance, or spiritual condition.
- 2. Can children serve at the Convoy of Hope outreach?** Yes. However, children 12 and under must remain in the company of a parent or guardian all day. The Kids Zone will be for guest use only. Volunteers will not be permitted to leave their children in this area.
- 3. What is appropriate to wear?** Volunteers should dress appropriately for the weather. In spring, fall and winter it is recommended to dress in layers, as temperatures may be cooler in the morning and late afternoon. Volunteers should dress modestly and wear clothing that can get dirty. In warm weather modest shorts are appropriate. Convoy of Hope T-shirts and hats will be available for purchase at the Volunteer Commissioning Rally.
- 4. How long can we expect the outreach to last?** The outreach continues until all the guests or groceries are gone. Typically, Convoy of Hope outreaches are over by early to late afternoon. Volunteers should plan to stay an extra hour or so to help with site cleanup.
- 5. Will lunch be served?** Every effort will be made to provide lunch to volunteers. We recommend volunteers bring snacks and bottled water. Bagged lunches are certainly permitted. In hot weather, avoid snacks and beverages with caffeine.
- 6. What happens if it rains?** Many outreach experiences have shown guests will stand in the rain for hours to receive groceries. In the event of rain, volunteers should be prepared to get wet and may wish to bring rain jackets or umbrellas.
- 7. How many outreaches does Convoy of Hope do a year?** Currently, we do approximately 50 outreaches a year in the United States. We also conduct international outreaches, coordinate disaster responses, and send supply lines domestically and internationally.
- 8. How does Convoy of Hope get their groceries?** We receive the majority of our groceries through bulk food donations. We are continually looking for new leads and contacts for bulk donations. If you or someone you know would like to contribute bulk foods or supplies to Convoy of Hope, please contact us at (417) 823-8998.
- 9. How is Convoy of Hope supported?** Convoy of Hope is a non-profit 501(c)(3) organization supported by local churches, businesses, and individuals through monthly charitable giving. All contributions are tax deductible.
- 10. How can I get more information about the global ministry of Convoy of Hope?** You can contact us online at www.convoyofhope.org, write to us at Convoy of Hope, 330 S. Patterson Avenue, Springfield, MO 65802, or call us at (417) 823-8998.

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